



## Your feedback is important to us!

At Optimum Medical, we believe in constantly creating better. We do all we can to ensure our products are as good as they can be – and to develop new products to meet patients' needs more effectively. We value your feedback, and always use it to fine-tune and perfect our products.

Thank you in advance for taking the time to fill in the evaluation form below:

Name:  Phone no:

Email address:

Job Title:

Hospital/Clinic name:

Patient gender: Male  Female  prefer not to say

Patient age:

How long has your patient been using a Foley catheter?

How was the catheter installed: Transurethral  suprapubic

What is the reason for catheterisation?

Please indicate which **Ugo Foley Catheter** size you evaluated:

12CH  14CH  16CH

Please indicate which **Ugo Leg Bag** variation you evaluated:

**Ugo 1C** – 500ml, short tube, lever tap.  **Ugo 2C** – 500ml, long tube, lever tap.

Please indicate which lubrication gel you evaluated:

**OptiLube** 11ml with no active ingredients.  **OptiLube Active CHG Free** 11ml with lidocaine.



# THE UgoBox™

## The Ugo Box Packaging

I found the packaging for <b>The Ugo Box</b> to be:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Easy to open.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-structured.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to store.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well labelled with clear sizing.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Containing all necessary information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenient to use.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Components of The Ugo Box – Ugo Pro Packaging

I found the packaging for the <b>Ugo Pro</b> to be:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Easy to open.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-structured.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to store.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well labelled with clear sizing.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Containing all necessary information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenient to use.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Ugo Foley Catheter Packaging

I found the packaging for the <b>Ugo Foley Catheter</b> to be:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Easy to open.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-structured.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well labelled.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Containing all necessary information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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## Other components of The Ugo Box

Do you have any additional comments about the packaging of any other component of **The Ugo Box**?

Comments:

## The Ugo Box product information

I found the product information enclosed to be:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Detailed and comprehensive.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## The Ugo Box product sizes and variations

I found:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
The size of Foley catheter available in <b>The Ugo Box</b> to be adequate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If not, please indicate which size Foley catheter you would like to see available:	<input type="text"/>				
The variations of <b>The Ugo Box</b> to be adequate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If not, what combination of Foley, Leg Bag and catheterisation jelly would you like to see.	<input type="text"/>				



# THE UgoBox.™

## Product

I found:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
It simple to locate and organise the contents of <b>The Ugo Box</b> onto the sterile field contained inside the <b>Ugo Pro</b> .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It simple to distinguish between sterile and non-sterile items contained within <b>The Ugo Box</b> .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the <b>Ugo Pro</b> contained all the components required to perform the catheter removal and insertion.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the items contained within the <b>Ugo Pro</b> to be presented in a way that supported best practice technique.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo</b> 10ml syringe was easy to use for deflation of the existing catheter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please indicate the brand of catheter:	<input type="text"/>				
The <b>Ugo Foley Catheter</b> was easy to insert.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>OptiPure</b> 10ml prefilled syringe was easy to use for the inflation of the <b>Ugo Foley Catheter</b> balloon.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The lubrication used during catheter insertion adequate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Foley Catheter</b> securely attached to the <b>Ugo Leg Bag</b> contained in <b>The Ugo Box</b> .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Foley Catheter</b> felt secure when the balloon was inflated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Foley Catheter</b> was easy to detach from the <b>Ugo Leg Bag</b> .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Foley Catheter</b> securely fit the <b>Ugo Fix Gentle</b> catheter clip.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Fix Gentle</b> provided sufficient catheter fixation for my patient.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Leg Bag</b> tube length allowed my patient to position the leg bag comfortably.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <b>Ugo Leg Bag</b> was easy to drain.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, I found <b>The Ugo Box</b> improved the efficiency of the catheterisation procedure.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>The Ugo Box</b> contained everything needed to perform the catheterisation procedure.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If no, please provide more information.	<input type="text"/>				



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## Post market feedback

Did the **Ugo Foley Catheter** provide urinary drainage as expected? Yes  No

Comments:

Did your patient need an indwelling catheter long term?

Comments:

Did your patient experience any medical problems or complications in addition to having the catheter?

Comments:

How long was the **Ugo Foley Catheter** in place?

Did your patient experience any of the following whilst using the **Ugo Foley Catheter**?

Leakage  Breakage  Encrustation  UTIs  Bladder spasms  Balloon rupture   
Bladder pain  Dislodgement  Catheter fell out  Blockage  Other

If your patient experienced any of the above, please provide further details:



# THE UgoBox™

How do the items contained in **The Ugo Box** compare to other Foley catheter kits, drainage and/or fixation devices that you have previously used?

Comments:

Approximately how many catheterisation procedures do you perform in a month?

Would you change anything about The Ugo Box?

Roughly what percentage of these are suprapubic?

I would recommend **The Ugo Box**: Yes  No  Don't know

Comments:

Are you happy for us to contact you if we have any questions regarding your feedback?

Yes  No

If yes, please let us know the best way to contact you.

Please return the completed evaluation form to [feedback@optimummedical.co.uk](mailto:feedback@optimummedical.co.uk).



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