



Your feedback is important to us!

At Optimum Medical, we believe in constantly creating better. We do all we can to ensure our products are as good as they can be – and to develop new products to meet patients' needs more effectively. We value your feedback, and always use it to fine-tune and perfect our products.

Thank you in advance for taking the time to fill in the evaluation form below.

Name: Phone no:

Email address:

I am a: patient carer healthcare professional

If a healthcare professional: Job Title:

Hospital/Clinic name:

Background information

Which sheath have you/your patient previously used (if any)?

What size sheath do you/ your patient use?

How long do you/your patient use each sheath for within a 24-hour period?

Are you using? Standard Pop on

How was the size chosen? Healthcare professional Own measurement Used competitor product previously

Do you/your patient use continuously? yes no

Packaging

I/my patient found the packaging for the Ugo Sheath to be:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Discreet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Easy to remove wrapping of 7 day boxes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Well-structured and easy to store	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Well labelled and with clear sizing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contains all necessary information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Found the 7-day boxes to be convenient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please return the completed evaluation form to feedback@optimummedical.co.uk.



Design

Does the way the sheaths are packaged and presented help you/your patient with your stock management?

Yes No Other

Is it clear that all card and tamperproof wrapping is recyclable?

Yes No Other

Patient/user information provided with the Ugo Sheath

I/my patient found:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
The product user guide friendly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information provided helped me to measure and select the correct size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information helped me to fit the product safely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was provided with all information on how to care for yourself while using the sheath	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There was enough information on product suitability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Product

I/my patient found the Ugo Sheath :	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Was easy to apply	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Connected to the leg bag easily	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did not kink when wearing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was comfortable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lasted as long as intended (up to 24 hours)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was easy to remove	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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