



Your feedback is important to us!

At Optimum Medical, we believe in constantly creating better. We do all we can to ensure our products are as good as they can be – and to develop new products to meet patients' needs more effectively. We value your feedback, and always use it to fine-tune and perfect our products.

Thank you in advance for taking the time to fill in the evaluation form below:

Name: Phone no:

Email address:

I am a: patient carer healthcare professional

If a healthcare professional: Job Title:

Hospital/Clinic name:

What intermittent drainage devices have you previously used?

Packaging

I/my patient found the packaging for the Ugo Catheter Valve to be:	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Discreet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to open	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-structured and easy to store	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Containing all necessary information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please return the completed evaluation form to feedback@optimummedical.co.uk.



Patient information

I/my patient found the enclosed patient information to be:

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

Patient friendly

Easy to understand

Detailed and comprehensive

The user guide makes it clear who is and isn't suitable to use the **Ugo Catheter Valve**: Yes No Don't know

I am confident that I/my patient can follow the instructions in the user guide and as a result, safely use the **Ugo Catheter Valve**: Yes No Don't know

Product

I/my patient found:

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

The **Ugo Catheter Valve** easy to use

The **Ugo Catheter Valve** was comfortable when in use

The lever on the **Ugo Catheter Valve** was secure when in the closed position

The **Ugo Catheter Valve** was easy to open and close

The **Ugo Catheter Valve** securely attached to the catheter

The silicone tubing on the **Ugo Catheter Valve** remained securely attached whilst in use

The grey colour of the lever made it easy to see

How does the **Ugo Catheter Valve** compare to other intermittent drainage devices you/your patient has previously used?

If you could change something to improve the **Ugo Catheter Valve**, what would you change?

I would recommend the **Ugo Catheter Valve** to other patients:

Yes No Don't know

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